



First Time Visitor Guide

Welcome to Mercy Drops Dream Center

We're so glad you're here!

Whether you're visiting for support, volunteering, or just wanting to learn more, we want you to feel comfortable and confident before you walk through our doors.

Here's what to expect:



You do not need paperwork or proof.
You do not need to explain everything perfectly.
You are welcome here.



If You Need Food:

Food pick-up is on Wednesdays from 12:00–2:00 PM.
To receive food, please text 757-967-7599 by **the Friday before the Wednesday you plan to pick up.**

When you text, please include:

- Your name
- Your phone number
- The number of people in your household
- That you're requesting food assistance

This helps us prepare items specifically for you and your family.



For other needs, you can:

- Come during MDDC Campus open hours
- Or call or text 757-967-7599 to start the conversation

We're here to listen and then walk through your next steps together.



Before You Arrive:

- Sign up online for your chosen date
- Each volunteer must register individually
- Wear comfortable clothing
- Closed-toe shoes are recommended

When You Arrive:

You'll be welcomed, given simple instructions, and placed where help is most needed. If you're volunteering for school or court-required community service, please let us know when you arrive so we can track your hours properly. No experience is required, just a willing heart and open mind!



Children are welcome to volunteer with a parent or guardian, and should be registered individually online.

Some activities may have age considerations for safety, so feel free to contact us if you have questions about a specific event.



Firstly, thank you. Every dollar helps us build foundations for flourishing, and each gift changes lives.

If you're bringing item donations:

- Please contact us beforehand to confirm current needs
- Drop-offs should be coordinated during open hours

Financial gifts can also be made online at www.mercydrops.life to help sustain long-term impact.



What to Expect When You Walk In:

- A warm welcome
- A relaxed environment
- Real people who care
- No pressure
- No judgment

Our mission is simple:

Find the Forgotten.

Build a Foundation.

Help People Flourish.

You matter to us - whether you're receiving help, giving help, or simply exploring what we do.



Still Have Questions?

Text: 757-967-7599

Email: info@mercydrops.life

MDDC Campus: 504 McLean Street, Portsmouth, VA 23701

Open Hours: 9:00am-3:00pm

We're here to walk with you.